

VENTCROFT LTD

Manufacturing Global Life Safety



Quality Policy

- To maintain and improve its service to customers in the Design, Development, Manufacture and Supply of Fire Performance Cables (for BASEC Certification), the Design, Development, Manufacture and Supply of Electric Cable for use in Security Alarm Systems and Control and Indicating Equipment for use in Fire Detection, Intruder Alarms and Disabled Alarms.
- To set through the means of formal quality programmes, standards of performance which permit the Company's services and systems to meet the requirements of ISO 9001:2000 as they relate to the Company's operations and the specific need of the Customers contracts.
- To maintain and improve a quality activity which can be seen to control the quality programme through formal and clearly documented procedures, originated and maintained by top management.
- To Strive for Continuous Improvement through out all areas of the organisation utilising 5S activities driven by a nominated 5S Champion to improve customer service, increase quality and reduce scrap
- To conduct and communicate these programmes, activities and controls, including any statutory and regulatory requirements within an environment which in itself promotes the conditions required for a total quality effort.
- To institute Training, which will reflect the quality and integrity of the Company's operations. To ensure that the Company's objectives and the associated responsibilities are understood at all levels.
- To positively contribute to the quality effort by meaningful and timely feedback as structured within the quality programme. The Quality Policy and Objectives are to be monitored at the Management Review meetings and for suitability during internal Audits.
- Top management have overall responsibility for establishing, implementing and maintaining this activity.

Frank Rotheram
Managing Director